



Occupancy Heroes Incorporated

SERVICE REPORT CARD

Extraordinary Leasing Solutions

Name: _____ Property: _____

Property Address: _____ Property Telephone #: _____

Recently you contracted services with our company. In order to serve you better we are asking that you complete this service report card. If you return the completed report card to us within the next 24 hours you will receive a **\$10.00** discount on your next service request. Please fax or email the service report card to the services department at:

info@occupancyheroes.com or (704)391-7446

Date of Service: _____ Maintenance Hero(S): _____

ANSWER THE FOLLOWING QUESTIONS USING THE RATE SCALE FROM A - D
(A- EXCELLENT B- GOOD C- FAIR D- POOR)

PLEASE ANSWER ALL QUESTIONS (1 - 5)	A EXCELLENT	B GOOD	C FAIR	D POOR	N / A
If an appointment was set, were they on time?					
Were they courteous and friendly?					
Was their appearance neat?					
Was the work completed in a timely manner?					
Are you satisfied?					

Comments: _____

Thank you for your time and honesty!